Pamela Hollick

Luton Base Manager

easyJet

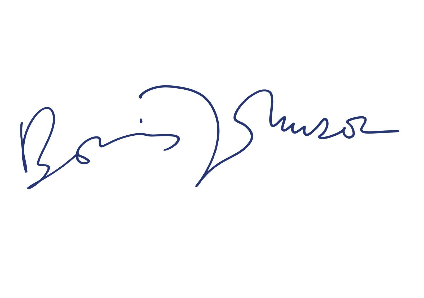
By email only: [pamela.hollick@easyjet.com](mailto:pamela.hollick@easyjet.com)

30 August 2023

Dear Ms Hollick,

On Saturday 12 August I had two very smooth easyJet flights to and from Luton Airport and I wanted to pass on my thanks to your team and everyone involved in coordinating such smooth travel on the day.

I know the effort that must go into maintaining a good service particularly at such a busy period in the summer holidays. Please pass on my thanks to the teams who looked after me and my staff so well, particularly to Captains Andrew McConnell and Peter Millgate for safely piloting us to and from Luton and to the Cabin Managers Angela Wood and Joao Miguel Goncalves who led two fantastic cabin crews delivering a wonderful cabin service yet again aboard easyJet.

Thank you to all involved in assisting with the travel arrangements and I look forward to travelling with you again soon.

RT HON BORIS JOHNSON